



About Regional Connect

We're working to improve power reliability for regional communities supplied by long feeder lines.

Through Regional Connect, we've engaged with regional communities to understand lived experience and priorities, and to plan practical upgrades that reduce the duration of unplanned outages.

Solutions vary by place and are designed to suit the needs of the region.

Gnowangerup and Lake Grace project update

The Gnowangerup feeder (KAT 509) supplies parts of the Shires of Gnowangerup and Lake Grace and has around 1,425 connections. Its length and local conditions have affected reliability.

Upgrades to KAT 509 are scheduled to be completed by mid-2026. The package includes:

- Asset upgrades and replacements, including protection devices, automation and voltage regulation to improve reliability
- A battery for the Lake King townsite
- Investigation of a back-up power solution at Newdegate (generator), with procurement preparations underway.

Questions? Give us a call on 13 10 87

**Regional Connect –
Gnowangerup and
Lake Grace**

Find out more by visiting the **Gnowangerup and Lake Grace Regional Connect webpage** – simply search 'Regional Connect Gnowangerup and Lake Grace' or scan the QR code.



Regional Connect – Gnowangerup and Lake Grace

October – November 2025



Timeline

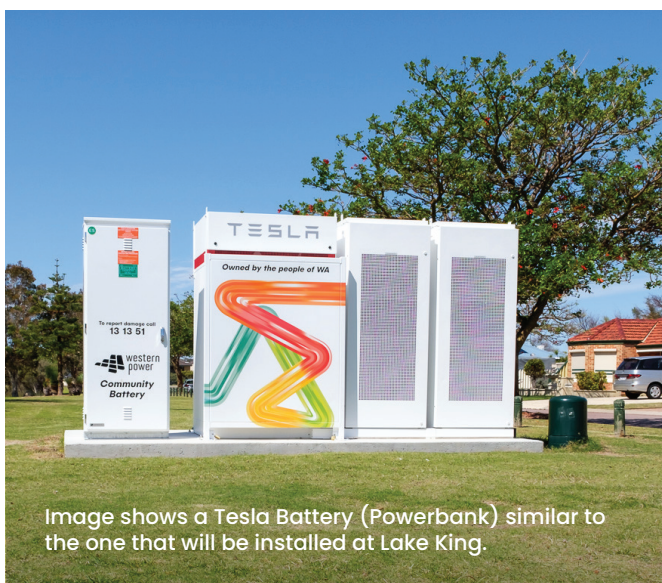
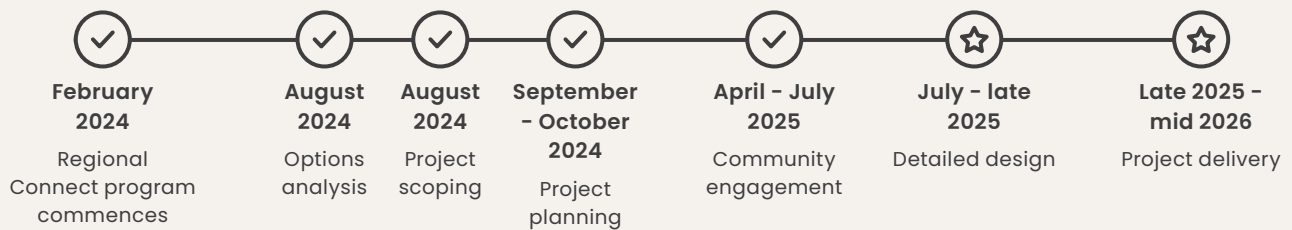


Image shows a Tesla Battery (Powerbank) similar to the one that will be installed at Lake King.



Community engagement: what we heard

-  Reliability is the top priority for homes and businesses
-  Outages affect communications/ connectivity, amenity/appliances, health and safety, and income
-  Good customer service means clear, timely communication

How your feedback is being used



-  Informing the scope, solutions, locations, and staging of upgrades now in planning and delivery
-  Guiding our ongoing regional reliability program
-  Helping set priorities for our next five-year proposal (Access Arrangement 6: 1 July 2027–30 June 2032)
-  Improving our customer experience

Western Power

General enquiries 13 10 87 | Emergencies 13 13 51
TTY 1800 13 13 51 | TIS 13 14 50
Perth Office: 363 Wellington Street, Perth 6000
westernpower.com.au

Let's Talk Power

Scan the QR code or search 'Let's Talk Power' to find out more about Regional Connect. You can also provide us with feedback by completing the survey or dropping a pin on the interactive map.

