



Regional Connect Update – Northampton

About Regional Connect

We're working to improve power reliability for regional communities supplied by long feeder lines.

Through Regional Connect, we've engaged with regional communities to understand lived experience and priorities, and to plan practical upgrades that reduce the duration of unplanned outages.

Solutions vary by place and are designed to suit the needs of the region.

Northampton project update

The Shire of Northampton is supplied by feeder GTN 602 with more than 4,500 connections. Its length and local conditions have affected reliability.

A package of upgrades is underway and scheduled for completion by the end of 2025.

Works include upgraded protection devices, network reconfiguration and automation to improve fault response, flexibility and overall reliability.

Questions? Give us a call on 13 10 87

**Regional Connect –
Northampton**

Find out more by visiting the [Northampton Regional Connect webpage](#) – simply search 'Regional Connect Northampton' or scan the QR code.



Regional Connect – Northampton

October – November 2025



Timeline



Feedback received

	Rate Western Power's reputation	6.5/10
	How supported do you feel?	6.75/10
	How satisfied are you with our communications?	5.5/10



Community engagement: what we heard

- Reliability remains the community's top concern
- Outages disrupt communications, daily life and business operations
- People want clearer, more timely updates during incidents and repairs

How your feedback is being used



- Informing the scope and staging of works now being delivered
- Guiding our ongoing regional reliability program
- Helping set priorities for our next five-year proposal (Access Arrangement 6: 1 July 2027–30 June 2032)
- Improving our customer experience

Western Power

General enquiries 13 10 87 | Emergencies 13 13 51
TTY 1800 13 13 51 | TIS 13 14 50
Perth Office: 363 Wellington Street, Perth 6000
westernpower.com.au

Let's Talk Power

Scan the QR code or search 'Let's Talk Power' to find out more about Regional Connect. You can also provide us with feedback by completing the survey or dropping a pin on the interactive map.

